Innovative Lab Services specializes in the maintenance, validation and repair of laboratory instrumentation. Our service professionals have logged thousands of hours repairing many major manufacturers including Agilent, Varian, Tekmar, Perkin Elmer, Thermo, AB Sciex and Shimadzu.

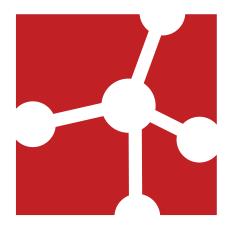
# **Determine your service needs** and let us help you **develop a plan.**

- Professional Consultation
- Instrument Inventory Management
- Full Protection Maintenance
- Compliance Management
- Customized Maintenance Options

### We Offer:

ONE Maintenance Contract
ONE Point of Contact
ONE Phone Number
All Instruments Covered
to better serve you.

# CONTACT A REPRESENTATIVE TODAY!



## RYAN MILLER

Operations Manager

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Cell: 614.348.7782

Ryan@InnLabServ.com InnLabServ.com



We Keep Your Lab Running.



## What can **ILS** do for **YOU?**

- Instrument Support Plans
- Instrument Compliance Service
- Service Contracts

- In-house service options
- Asset Management
- User Maintenance Training

Innovative Lab Services has a dedicated team of service professionals with years of experience on multiple platforms of major instrument manufactures. Our engineers are all professionally trainedfor installation, service maintenance and compliance services.

## **Comprehensive Multi-Vendor Services**

At Innovative Lab Services we have assembled a team of trained service engineers committed to providing you with professional service to keep your laboratory running in the most efficient and profitable way.

## MANAGING MAINTENANCE

With customized maintenance plans we can ensure that the most critical instruments in your lab will be routinely maintained and qualified on schedule. We understand your priorities and will work hard to efficiently resolve all your laboratory issues. Our team of engineers have thousands of hours on analytical instrumentation such as GC,GCMS., LC, LCMS, AA, ICP OES, ICP MS and general lab equipment. Our engineers can maintain, repair and provide application support to ensure your lab operates at top efficiency. We have tailored plans for user training to ensure your lab workers are trained to handle minor instrument problems and know when a service call is required.

### MINIMIZED DOWNTIME

Rapid response times ensure your lab is operating at maximum efficiency. With tailored service plans, Innovative Lab Services can assist with remote support and state of the art diagnostic services. Our dispatch center is trained to ensure the proper engineer is contacted immediately to address your needs. Phone response is typically an hour or less with on-site response within two days.

#### MAXIMIZED EFFICIENCY

With a multi-vendor contract from Innovative Lab Services we can stream line your lab instrument service contracts. One purchase order can help ensure all the equipment in your lab is covered at the level you determine. This will ensure your lab operates how you desire. No more delayed analysis while you wait for OEM service providers. We at ILS have the experience and dedication to ensure your laboratory is operating the way it was designed to.



## What Sets Us Apart

- Senior OEM Certified Engineers
- Nationwide Affiliated Network of Senior Engineers
- Vendor Neutral Instrument Sales & Professional Service
- Application Support & User Training
- Instrument Inventory Management
- Strategic Acquisition of Instruments & Service

